

# PLUG INTO YOUR POLICY

## Manage your insurance policy online

At Grange, we're committed to providing a hassle-free insurance experience – from how you pay your bill to how you report a claim. That's why we've added new online features to your My Grange Account so you can manage your policy when you want, how you want. When you log into your My Grange account you can:

### **AUTO, HOME & BUSINESS POLICYHOLDERS**

- View your policy information
- Print your policy documents
- Pay your premiums & track payment activity
- Enroll in Electronic Funds Transfer (EFT)
- Print your ID cards
- **NEW!** Sign up for weather alerts
- **NEW!** Sign up for billing alerts
- Edit your personal profile
- Request an insurance check-up
- Contact your agent

### **LIFE POLICYHOLDERS**

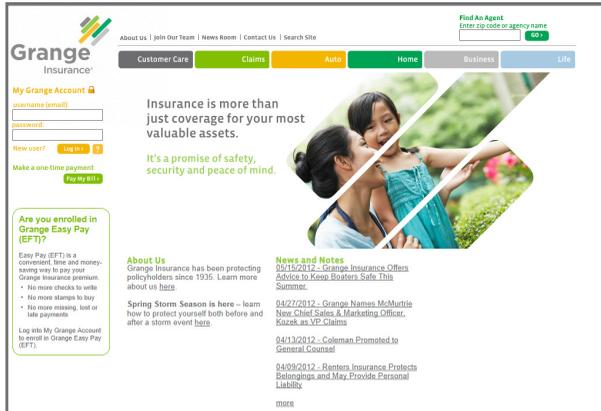
- **NEW!** Check the cash value of your policy
- **NEW!** Change your address
- View your policy information
- Print your policy documents
- **NEW!** Enroll in Electronic Funds Transfer (EFT)
- Request an insurance check-up
- Contact your agent

Sign up or log in to your My Grange account today at [grangeinsurance.com](http://grangeinsurance.com) to see how easy it is to manage your policy online.



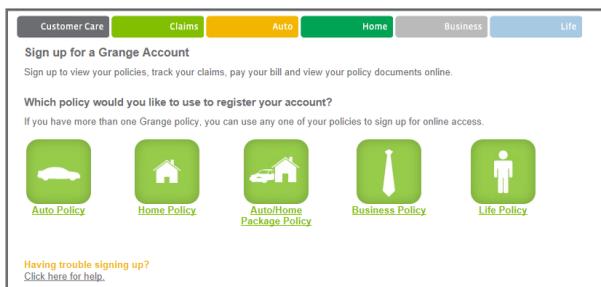
# Get Online to **Quickly & Easily** Manage Your Grange Account

Sign up to view your policies, track your claims, pay your bill and view your policy documents online!

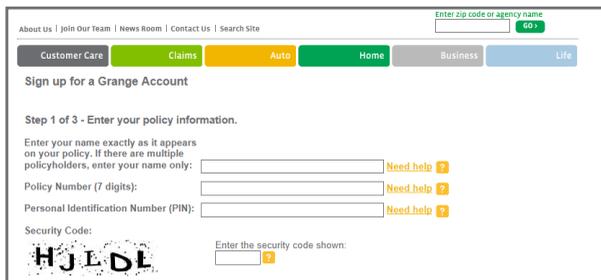


Here's how to get started:

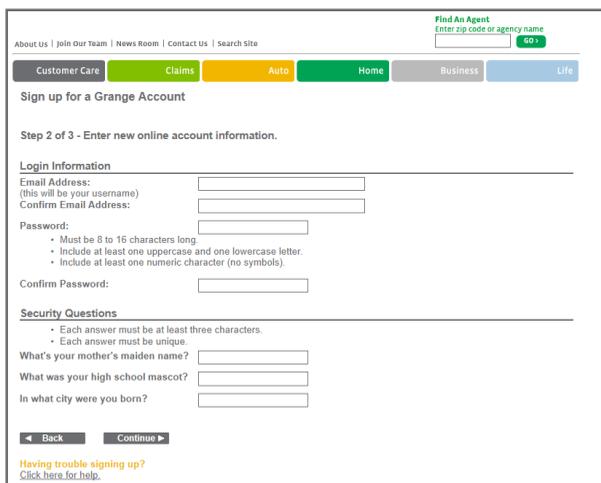
- Gather your policy numbers and invoice to register your policy accounts
- Go to [www.grangeinsurance.com](http://www.grangeinsurance.com)
- On the left side under **My Grange Account**, select **New User?**



Select which policy you would like to use to register your account and click **Continue**.



Enter your name as it appears on your policy, 7-digit policy number and your personal identification number (PIN), which is located on the last line of your invoice.



Enter your new online account information and click **Continue**.

Once you click Continue, a confirmation email will be sent to you with additional instructions for completing your online registration. Please check your email to complete the registration process.

If you require technical assistance, call Grange Customer Support at **(866) 550-9222.\***

\* Available Monday – Friday, 7:30 a.m. to 7 p.m. EDT and Saturday, 8 a.m. to noon.

## How to Sign Up for Billing Alerts

Select "Edit My Profile."

The screenshot shows the Grange Insurance website interface. At the top left is the Grange Insurance logo. To its right are navigation links: About Us | Join Our Team | News Room | Contact Us | Search Site. Further right is the Customer Support information: (866) 550-9222 and Email Us. Below this is a navigation bar with buttons for Customer Care, Claims, Auto, Home, Business, and Life. A large yellow banner in the center reads "WEATHER AND BILLING ALERTS NOW AVAILABLE! EDIT YOUR PROFILE PAGE TO SIGN UP". On the left side, there is a "Welcome" section for Ellen Santiago with "Log Out" and "Edit My Profile" buttons. Below that is the "My Grange Account" section with links for Policies, Billing & Payments, Claims, Policy Documents, and Messages. A "How can we help?" section lists common user questions. On the right, there is a "My Grange Agent" section with bullet points and a "Are you enrolled in Grange Easy Pay (EFT)?" section with details and a "Pay Bill" button. At the bottom, there is a copyright notice: Copyright 1995 - 2014 ©Grange Insurance All Rights Reserved, 671 S. High Street, Columbus, OH 43206, Privacy/Security Terms & Conditions.

Under "Alerts Preferences/Billing Alerts," check the corresponding box for the alert(s) the policyholder wants to receive.

**NEW! Alert Preferences**

	By Email	Text to Mobile
<b>Weather Alerts</b> ?	N/A	<b>Sign Up</b>
<b>Billing Alerts</b>		
Bill is Ready ?	<input checked="" type="checkbox"/>	N/A
Payment Received ?	<input checked="" type="checkbox"/>	N/A
Policy to Cancel ?	<input checked="" type="checkbox"/>	N/A
Payment Reminder ?	<input checked="" type="checkbox"/>	N/A

- Don't see your Alerts emails? Check your email SPAM folder for the emails and add (billing@mypolicy.grangeinsurance.com) to your email contact list to ensure you receive these emails in the future.
- Alerts currently are available for Grange auto, home and business policies only.

**Update Profile**   **Cancel**

Select "Update Profile."

**NEW! Alert Preferences**



	By Email	Text to Mobile
<b>Weather Alerts</b> ?	N/A	<a href="#">Sign Up</a>
<b>Billing Alerts</b>		
Bill is Ready ?	<input checked="" type="checkbox"/>	N/A
Payment Received ?	<input checked="" type="checkbox"/>	N/A
Policy to Cancel ?	<input checked="" type="checkbox"/>	N/A
Payment Reminder ?	<input checked="" type="checkbox"/>	N/A
<ul style="list-style-type: none"><li>• Don't see your Alerts emails? Check your email SPAM folder for the emails and add (billing@mypolicy.grangeinsurance.com) to your email contact list to ensure you receive these emails in the future.</li><li>• Alerts currently are available for Grange auto, home and business policies only.</li></ul>		

**Update Profile**

Cancel

## WEATHER ALERTS

Select "Edit My Profile."

The screenshot shows the Grange Insurance website interface. At the top left is the Grange Insurance logo. To its right are navigation links: About Us | Join Our Team | News Room | Contact Us | Search Site. Further right is the Customer Support information: (866) 550-9222 and an Email Us link. Below this is a horizontal menu with buttons for Customer Care, Claims, Auto, Home, Business, and Life. A large yellow banner in the center reads "WEATHER AND BILLING ALERTS NOW AVAILABLE! EDIT YOUR PROFILE PAGE TO SIGN UP". On the left side, there is a "Welcome" section for Ellen Santiago with "Log Out" and "Edit My Profile" buttons. Below that is a "My Grange Account" section with links for Policies, Billing & Payments, Claims, Policy Documents, and Messages. A "How can we help?" section lists common user issues. On the right, there is a "My Grange Agent" section with a list of services and a "Are you enrolled in Grange Easy Pay (EFT)?" section with details about the EFT service. At the bottom, there is a copyright notice for 1995-2014.

Under "Alerts Preferences/Weather Alerts" select "Sign Up."

The screenshot shows the "NEW! Alert Preferences" form. It has a header with "By Email" and "Text to Mobile" options. Below this is a table for "Weather Alerts" and "Billing Alerts". The "Weather Alerts" row shows "N/A" for "By Email" and a "Sign Up" button for "Text to Mobile". The "Billing Alerts" section has four rows, each with a checked checkbox for "By Email" and "N/A" for "Text to Mobile". At the bottom, there are two buttons: "Update Profile" and "Cancel".

	By Email	Text to Mobile
<b>Weather Alerts</b> ?	N/A	<b>Sign Up</b>
<b>Billing Alerts</b>		
Bill is Ready ?	<input checked="" type="checkbox"/>	N/A
Payment Received ?	<input checked="" type="checkbox"/>	N/A
Policy to Cancel ?	<input checked="" type="checkbox"/>	N/A
Payment Reminder ?	<input checked="" type="checkbox"/>	N/A

- Don't see your Alerts emails? Check your email SPAM folder for the emails and add (billing@mypolicy.grangeinsurance.com) to your email contact list to ensure you receive these emails in the future.
- Alerts currently are available for Grange auto, home and business policies only.

Select "Ok" to proceed.

### NEW! Alert Preferences

By Email

Text to Mobile

#### Weather Alerts ?

#### Billing Alerts

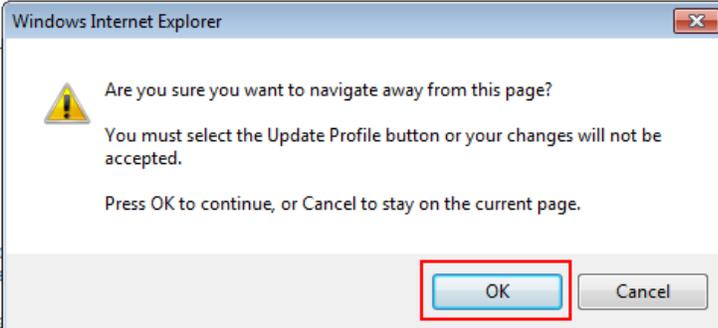
Bill is Ready ?

Payment Received ?

Policy to Cancel ?

Payment Reminder ?

- Don't see your Alerts emails? Check your spam folder (billing@mypolicy.grangeinsurance.com) for these emails in the future.
- Alerts currently are available for Grange policies.



Update Profile

Cancel

Enter/select (1) the mobile number where text alerts are to be sent, (2) the street address of the location for which you want to receive the alerts, and (3) the alerts you want to receive.

#### Weather Alerts

Step 1 of 2



Mobile Phone:

740 - 777 - 0287

Street Address:

1120 Coonpath Rd NW

City:

Lancaster

State:

Ohio

Zip Code:

43130

Choose your alert(s):

Severe Weather ?

Hail Alert ?

Winter Weather ?

Tropical Storm ?

The address you enter will be used only for notifying you about nearby weather and will not change the address on your policy.

Back

Continue

Select "Continue."

Weather Alerts

Step 1 of 2



Mobile Phone:  
740 - 777 - 0287

Street Address:  
1120 Coonpath Rd NW

City:  
Lancaster

State: Ohio Zip Code: 43130

Choose your alert(s):

<input checked="" type="checkbox"/> Severe Weather ?	<input checked="" type="checkbox"/> Hail Alert ?
<input checked="" type="checkbox"/> Winter Weather ?	<input checked="" type="checkbox"/> Tropical Storm ?

The address you enter will be used only for notifying you about nearby weather and will not change the address on your policy.

Back Continue

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671 S. High Street, Columbus, OH 43206  
[Privacy/Security Terms & Conditions](#)

You will receive a text, at the mobile number provided, with a confirmation code.

Confirmation code: 7t5p3  
Enter this code on the website to verify your phone. Msg & data rates may apply. Text HELP for help.

Enter the confirmation code on the website.

Weather Alerts

Step 2 of 2



Almost done! You'll soon get a text with a confirmation code.

Enter the code:  
7t5p3

Need the code resent to your phone? [Click here](#)

Back Continue

**The web page will indicate enrollment is complete.**

## Weather Alerts

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**Sign up complete!**

Click below to return to Profile page.

[Return to Profile Page](#)

**You will also receive a “Welcome” text at the mobile number provided.**

Welcome to Grange  
Insurance Weather Alerts.  
For help,  
[support@4INFO.net](mailto:support@4INFO.net) or  
reply HELP. Reply STOP  
anytime to end. Std/other  
charges may apply.